

## Samaritan Health Services Initiatives

Samaritan Health Services has initiatives that we implement to improve our patient care and workplace environment. Listed below are a few that we would like to bring to your attention. While you are a student in our facilities, please remember to look for these initiatives and cooperate with them just like our employees. Your assistance with these initiatives helps us improve our patient care and outcomes. Thank you.

### **LAMP (Look At Me Please)**

Research shows that anyone admitted to the hospital has an increased risk of falling. People with specific medication conditions or over the age of 85 are at a greater risk for injury if they fall. The LAMP program will focus on improving patient safety by providing a visual cue to staff indicating which patients are on this program.

A LAMP symbol (see below) is placed outside the patient's room if he/she is participating in the program. This is a reminder that this patient is being observed frequently to ensure his/her safety. The expectation is that if the door is open, anyone walking by this room will look in to see if the patient is safe or if he/she is in need of assistance.



In addition, a yellow charm in the shape of a triangle will be added to the patient's allergy band. The yellow triangle is another cue to anyone caring for the patient that this person is at greater risk for injury should he/she fall.

It is everyone's responsibility to understand what the LAMP symbol and yellow triangle mean and assist with patient safety.

### **LOVE (Lower Our Voices Everywhere) – GSRMC Initiative**

Noise is an issue for all hospitals and GSRMC is no exception. Noise can contribute to patient falls, confusion, and increased medication use and potential errors.

The LOVE Campaign (Lower Our Voices Everywhere) is one of many initiatives that have been developed to combat excessive noise. As part of the LOVE campaign, everyone pledges to help create a healing environment by doing everything we can to reduce noise in patient care areas.



Quiet environments promote healing. By lowering the volume in clinical areas, we can:

- Decrease sleep deprivation and disturbance to patients
- Decrease patient anxiety
- Increase patient confidence in staff

While in SHS facilities, it is your responsibility to consider the amount of noise that you are creating and combat excessive noise to assist in the care and comfort of our patients.

### **Medication Security Bags**

In order to improve tracking and secure storage of personal medications, SHS has implemented a new storage bag for patients' medications. The bag is called "Alert Security Bag" and Materials Management will order and stock these bags for all the hospitals.



While it is encouraged that personal medications are taken home during a patient's stay in the hospital, this does not always occur. The purpose of this bag is to store and track personal medications that have not been taken home.

Medications will be inventoried on the bag by the nurse and secured inside with a tamper evident seal. The bag will then be transported to the pharmacy department for secure storage. Upon discharge from the hospital, the pharmacy department will return the sealed bag to the patient's nurse. If for some reason, the medication bag is not returned to the patient upon discharge, then the pharmacy department will follow up and attempt to return the medication to the patient.