

The Navigator

Important news for Samaritan Health Plan Operations' network physicians and health care professionals

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PLEASE ROUTE
to appropriate physicians
and professional health care
providers in your office.

Important plan changes, updates and announcements

REQUEST FOR PRIMARY CARE PROVIDER (PCP) CHANGE

1 3 4

There is now a universal form to request a PCP change for InterCommunity Health Network (IHN), Samaritan Advantage Health Plan (SAHP), and Samaritan Healthy KidsConnect (SHKC). The form can be found on Samaritan Health Plan Operations' (SHPO) website at:

http://www.samhealth.org/healthplans/SiteCollectionDocuments/IHN/PDF/SCP-PCP100_2012.pdf

OREGON PATIENT CENTERED PRIMARY CARE HOME (PCPCH)

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InterCommunity Health Plans (IHN) wants to encourage providers to explore participating with the Patient Centered Primary Care Home (PCPCH) initiative that is being implemented in Oregon. As an IHN Primary Care Clinic, you will be assessed by the Oregon Health Authority (OHA) on the degree to which you are functioning as patient centered primary care homes and IHN will reimburse you for the high level of performance and incremental delivery system changes that you have made.

Any IHN contracted health care practice that is able to meet PCPCH Standards is eligible to be recognized as a PCPCH. This includes, but is not limited to physical and behavioral health care providers, solo practitioners, group practices, community mental health centers, rural health clinics, federally qualified health centers, and school-based health centers. You do not necessarily need to provide all of the services described in the PCPCH Core Attributes and Standards identified by the OHA, but you must be responsible for coordinating and/or offering those services through partnerships within the surrounding community. As a PCPCH with IHN, you would be encouraged to partner with local public health agencies and community organizations to educate patients, identify community health priorities and develop plans to improve the overall health of their communities.

As a PCPCH, you can receive enhanced payments under the three tier system being set up by OHA for providing services to Medicaid clients with chronic conditions or serious mental illness by going to

<http://www.oregon.gov/OHA/OHPR/HEALTHREFORM/PCPCH/index.shtml>

When IHN practices receive notification that they qualify as a PCPCH, they must complete and submit a PCPCH Provider Enrollment Addendum to OHA's Division of Medical Assistance Programs (DMAP) identifying the IHN plan members they serve. More information about eligible clients and the Medicaid payment can be found in temporary Oregon *Administrative Rules 410 141 0860* filed by DMAP.

As a Managed Care Organization (MCO), IHN will submit information about PCPCH providers and corresponding IHN enrollee assignments to DMAP. DMAP will issue monthly payments based on the PCPCH provider's Tier to IHN. Tiers for each provider will be determined by the OHA. IHN will distribute payments to PCPCH providers serving enrolled IHN members with strategies that reflect the Tier of each PCPCH. IHN contracted practices will be required to renew their PCPCH status, along with all required data, on an annual basis.

For more information about becoming a Patient Centered Primary Care Home with IHN, please contact us at 541-768-5207 or 888-435-2396 and ask for Provider Services.

Provider resources

REIMBURSEMENT AUDITS

1 2 3 4 5

SHPO recently conducted a retrospective claims audit on claims submitted for Transforaminal Epidural Injection Billed with Guidance. The audit criteria was based on Health Data Insights (HDI) Issues List. For information on the complete issues listing visit: <https://racinfo.healthdatainsights.com/Public1/NewIssues.aspx?State=OR>



Name of Audit	Description of codes reported	Provider Types audited	Dates of Service	Additional Information
Transforaminal Epidural Injection Billed with Guidance	Per CPT Manual 2011, CPT Codes 77001-77003 and 77012 are not to be reported with CPT Codes 64479, 64480, 64483 and 64484.	Professional Services (Physician/Non-Physician Practitioner)	1/1/2010 – 12/1/2011	American Medical Association (AMA), Current Procedural Terminology 2011

SHPO reviewed a total of 96 claims. Out of the 96 claims reviewed the following issues were identified:

J2001 is a component of 64483; a modifier was missing on J2001.

Modifier 25 was not appended to an E/M code when billed with codes listed from the surgery section.

64483-LT and 64483-RT was billed instead of 64483-50 (bilateral).

Please ensure that you stay up-to-date on the most recent modifier pricing rules and CMS NCCI Edit rules.

LAB UNBUNDLING



“Unbundling” means billing separate CPT/HCPCS codes for each component of a service provided to patients; as opposed to billing one CPT/HCPCS code that encompasses the full spectrum of the service. CPT/HCPCS codes should not be unbundled into multiple procedure codes if there is a CPT/HCPCS code that encompasses the full service.

There are certain circumstances in which codes that would normally be bundled may be billed together. In these situations, use **modifier 59** (if the procedure allows for modifier 59 use) to indicate that you are not unbundling, but instead performed more than one distinct procedure.

Modifier 91 is used to indicate a clinical diagnostic laboratory test was **repeated** on the same day for the same member to obtain multiple test results. Modifier 91 should **not** be used to report repeat laboratory testing due to laboratory errors, quality control, or confirmation of results.

Samaritan Health Plan Operations (SHPO) requires providers to bill in compliance with the Centers for Medicare and Medicaid Services (CMS) National Correct Coding Initiative (NCCI) edit rules. Submitting two codes together that are considered to be bundled per NCCI will result in a denial.

The following link provides information on CMS NCCI edits.

<https://www.cms.gov/NationalCorrectCodinitEd/>

MULTIPLE PHYSICIAN VISITS ON THE SAME DAY



Samaritan Health Plan Operations (SHPO) reimburses a provider (or provider of the same specialty from the same group practice) for only one visit per day for the same patient, unless the provider documents that the visits were for unrelated problems which could not be provided during the same encounter.

Modifiers 76 and 77 can be used to report repeated visits, but the repeated procedure must be exactly the same as the first and be performed on the same day. These modifiers are not reportable with E&M services. When submitting these modifiers on a claim, each repeat should be on a separate line.

Modifier 25 can be used to report a "**significant and separately identifiable** evaluation and management (E&M) service by the same provider on the same day of the procedure or other service."

CLAIMS SUBMISSION REMINDERS

1 2 3 4 5

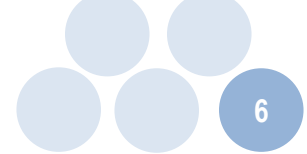
1. Did you know when Coding services performed at an **Urgent Care Clinic**, the appropriate Place of Service (POS) Code to use for billing is ‘20’ ? This Code was specifically created to be used for this purpose instead of POS 11. Why you ask? Because it assists Insurers to better administer, when available, patient urgent care benefits, and it also assists Insurers to more visibly recognize that the services were performed in an Urgent Care Clinic rather than in a routine physician office clinic setting.
2. When an “Auto-recovery” for a refund due to Samaritan Health Plans is being applied to a provider payment, please note that an “Auto-recovery” informational sheet is included and attached to the weekly Provider Remittance Advice (PRA). This “Auto-recovery” informational sheet will be the very last page of the mailed PRA. Please be sure to notify your mailroom or the person who is responsible for opening your mail to not discard this informational sheet. The informational sheet is provided to fully explain the details of how the “Auto-Recovery” was debited from your provider payment.
3. Please be reminded that the Samaritan Advantage Plan follows traditional Medicare rules for length of time DME Oxygen Equipment may be rented. This limitation is currently set at 36 Months.
4. DME Providers: Please be reminded to bill with appropriate HCPC code Modifiers when billing Samaritan Health Plans. For Example: Modifier NU for DME purchases, Modifier RR for DME Rentals, and others.

Newly paneled providers

From January 1, 2012 to March 31, 2012: Alphabetized by location

Provider Name	Participating Plans					Specialty	Location
	1	2	3	4	5		
Acme Counseling	•	•	•	•	•	A & D Treatment	Acme Counseling
Advanced Respiratory Diagnostic Services, LLC	•	•	•	•	•	Diagnostic Facility	Advanced Respiratory Diagnostic Services, LLC
Brenda Cochran, LPC		•			•	Mental Health	Brenda Cochran, LPC
James W. Gutzwiller, CRNA		•			•	Nurse Anesthetist	Cascade Anesthesia Services, PC
Sarah E. Cassell, MD	•	•			•	Rheumatology	Drs Cassell & Boren,PC
Ron Leavitt, AuD (new with IHN)	•	•		•	•	Audiologist	Hearing Assistance Technology
Instant Diagnostic Systems, Inc.	•	•	•	•	•	Independent Diagnostic Test Fac.	Instant Diagnostic Systems, Inc.
John Bohlman, MD	•	•	•	•	•	Internal Medicine	John Bohlman, MD
Julie Evans, PhD		•			•	Mental Health	Julie Evans, PhD
Wendy J. Smith, MD	•	•	•	•	•	OB/GYN	Legacy Clinic Emanuel Pediatrics

Provider Name	Participating Plans					Specialty	Location
	1	2	3	4	5		
Aditi Choudhry, MD	•	•	•	•	•	Internal Medicine	Legacy Clinic Good Samaritan
Khanh X. Nguyen, DO	•	•	•	•	•	Family Medicine	Legacy Clinics at Emanuel
Jennifer R. Garreau, MD	•	•	•	•	•	Oncology	Legacy Clinics, LLC
Debra A. Guinn, MD	•	•	•	•	•	Obstetrics/Gynecology	Legacy Clinics, LLC
James C. Ledbetter, MD	•	•	•	•	•	Pediatrics	Legacy Emanuel Hospital Group
Alana S. Golden, MD	•	•	•	•	•	Neurology	Legacy Emanuel Pediatric Neurology
Carrie Ann Thomas, OT	•	•	•	•	•	Occupational Therapist	Legacy Meridian Park Pediatric Rehab
Eric S. Berman, LPC	•	•	•	•	•	Counselor	Lincoln County Health & Human Services
Janice Louise Hancock, MS, PC	•	•	•	•	•	Counselor	Lincoln County Health & Human Services
Brian Douglas Dement, MA	•	•	•	•	•	Counselor	Linn County Mental Health
Leon Oliver Harrington, MD	•	•	•	•	•	Psychiatry	Linn County Mental Health
Marie Peck, OD		•	•		•	Vision	Marie Peck, OD
Alicia B. Laidlaw Feldman, MD	•	•	•	•	•	Physical Medicine & Rehab	NeuroSpine Institute, LLC
NeuroSpine, LLC	•	•	•	•	•	Neurological Surgery	NeuroSpine, LLC
Matthew D. Dubois, PT		•			•	Physical Therapy	Oregon Spine & Physical Therapy
Sudeshna Banerjee, MD	•	•	•	•	•	Cardiology	PeaceHealth dba Sacred Heart Physicians
Frederick S. Drach, MD	•	•	•	•	•	Internal Medicine	PeaceHealth dba Sacred Heart Physicians
Miriam Rosenberg, CNM, NP	•	•	•	•	•	Certified Nurse Midwife	PeaceHealth Medical Group
Roxanna L. Holmes, FNP	•	•	•	•	•	Family Nurse Practitioner	PeaceHealth Medical Group
Kara D. Myers, LCSW	•	•		•	•	Licensed Clinical Social Worker	PeaceHealth Medical Group
James E. Sims, ANP	•	•	•	•	•	Nurse Practitioner	PeaceHealth Medical Group
Glenn Geoffrey Gordon, MD	•	•	•	•	•	Emergency Medicine	PeaceHealth Medical Group
Kenzie A. Scheidt, PAC	•	•	•	•	•	Cardiology	PeaceHealth Oregon Cardiology
Luis Rosa Jr., LPC	•	•	•		•	Counselor	Pediatric Therapy Professionals
Kara Ashley Burbach, DPT	•	•	•		•	Physical Therapy	PT Northwest, LLC



Provider Name	Participating Plans					Specialty	Location
	1	2	3	4	5		
Donald E. Winder, PAC	•	•			•	Physician Assistant	Rehabilitation Associates Northwest
Donna J. Danies, BSN, MS		•			•	Certified Nurse Midwife	Salem Women’s Clinic, Inc.
Linda A. Wheeler, CNM		•			•	Certified Nurse Midwife	Salem Women’s Clinic, Inc.
Jay B. Danto, DO	•	•	•		•	Neuromusculoskeletal Medicine & OMM	Samaritan Corvallis Heartsprings Wellness Center
Albert O. Edwards, OD	•	•	•		•	Ophthalmology	Specialty Eye Care, LLC
Susan L. Sanderson, MD	•	•	•	•	•	Endocrinology	The Corvallis Clinic, PC
Heather D. Farmer, PAC	•	•	•	•	•	Physician Assistant	The Rinehart Clinic
Erin Wood Oldenkamp, PNP			•	•		Pediatric Nurse Practitioner	Tillamook County Health Department
Trilogy Family Hearing, LLC dba Keizer Hearing Aid Ctr.	•	•	•	•	•	Hearing Aids	Trilogy Family Hearing, LLC dba Keizer Hearing Aid Center
Keizer Hearing Aid Center dba Albany Hearing Aid Ctr.	•	•	•	•	•	Hearing Aids	Keizer Hearing Aid Center dba Albany Hearing Aid Center
Charlotte Ann Clausen, MD		•	•	•	•	OB/GYN	Women’s Care
Lauren L. Vose CNM		•			•	Certified Nurse Midwife	Women’s Healthcare Associates, LLC
Anna Marie Anderson, PMHNP		•			•	Mental Health	Women’s Healthcare Associates, LLC
Allison Carrell Dark, MD	•	•		•	•	Psychiatry	Samaritan Mental Health
Michael D. Herman, PsyD	•	•		•	•	Mental Health	Samaritan Mental Health