

The Navigator

Important news for Samaritan Health Plan Operations' network physicians and health care professionals

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PLEASE ROUTE
to appropriate physicians
and professional health care
providers in your office



Important plan changes, updates and announcements

HE@LTHWEB UPGRADE COMPLETED



On April 9th, 2010, Samaritan Health Plan Operations announced that Samaritan He@lthWeb, your online Provider Connection, would be upgraded the weekend of April 24th. We are pleased to announce that the upgrade has been completed and He@lthWeb is ready for use. Thank you for your patience.

We are determined to give you the best resources and the fewest obstacles to do your work. Samaritan He@lthWeb provides you with 24/7 access to:

- Member eligibility
- Claim status
- Authorization status

With Samaritan He@lthWeb you can reduce overhead and increase your understanding of member benefits and the status of your claims and authorization requests. Take a look at what Samaritan He@lthWeb can do for you.

Access <https://healthweb.samhealth.org> to GET STARTED TODAY! If you have questions, please contact our customer service department at (541) 768-5207 or 1-888-435-2396.

NEW QUALITY IMPROVEMENT PROJECT: BONE DENSITY SCREENING



Samaritan Health Plan Operations (SHPO) recently implemented a new quality improvement project focusing on increasing the screening rate for osteopenia and osteoporosis through bone density exams and we need your assistance.

The healthier your patients' bones are now, the fewer problems they may face later. Talking to them is the first step. Loss of bone density is certain as people grow older, but the sooner deteriorating bone health can be identified, the sooner it can be treated. Please remember to follow SHPO's *Recommended Adult Preventive Screening & Immunization Guideline* for bone density exams, listed below.

<i>Recommended Adult Preventive Screening & Immunization Guideline: Bone Density Exams</i>	
WOMEN	<ul style="list-style-type: none"> • 65 and older screening once every 2 years • 60 and older if at increased risk for osteoporotic fracture • At any age for a woman at high risk • Risk factors for osteoporosis <ul style="list-style-type: none"> ○ family history of osteoporosis ○ tobacco use ○ exceptionally thin or have a small body frame ○ early menopause ○ eating disorder ○ long term use of corticosteroid medications ○ thyroid replacement ○ SSRI use ○ history of breast cancer ○ sedentary lifestyle ○ excessive caffeinated soda consumption ○ chronic alcoholism ○ depression
MEN	Assessment and screening as determined by the provider

State and Federal news

HEALTHY KIDSCONNECT: ENROLLMENT ASSISTERS

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By now you may have heard about legislative changes related to House Bill 2116 from which Oregon's Healthy Kids Program was created. The Healthy Kids Program includes two main options for health insurance: the private (commercial) insurance option with premiums is the Healthy KidsConnect plan; the other option is the Oregon Health Plan (OHP).

The State of Oregon and the Department of Human Services (DHS) have been enrolling eligible children into available Healthy KidsConnect plans. Eligible members may choose from several plans, depending on where they live. The Samaritan Healthy KidsConnect plan is the Samaritan Health Plans option for Linn, Benton, Lincoln and Tillamook Counties.

In addition to DHS, families can work with one of several Certified Application Assistance Organizations (CAAO), now available throughout the state. These CAAOs will reach out to families in their local communities who may be eligible for Health KidsConnect coverage and assist families in completing enrollment applications.

CAAO's will receive \$75 for each application (they help complete) that leads to at least one child enrolling in Healthy Kids.

If you have questions about CAAOs, contact Perry DeJoode at (503) 945-6525 or visit www.OregonHealthyKids.gov

Formulary changes

FORMULARY CHANGES: SAMARITAN ADVANTAGE HEALTH PLAN

Visit us at www.samhealth.org/healthplans to access a full listing of plan formularies.

Drug Name	Strength	Form	Drug Added	Drug Deleted	Effective Date
AZELASTINE HYDROCHLORIDE	0.5 MG/ML	OPHTHALMIC SOLUTION	•		4/1/2010
BUDESONIDE	0.125 MG/ML 0.25 MG/ML	INHALANT SOLUTION	•		4/1/2010
ESTRADIOL	0.01 MG	VAGINAL TABLET	•		4/1/2010
ETANERCEPT 0.51 ML	50 MG/ML	PREFILLED SYRINGE	•		4/1/2010
GAVILYTE-C	POLYETHYLENE GLYCOL 3350 60 MG/ML, POTASSIUM CHLORIDE 0.01 MEQ/ML, SODIUM BICARBONATE 0.02 MEQ/ML, SODIUM CHLORIDE 0.025 MEQ/ML, SODIUM SULFATE 5.68 MG/ML	ORAL SOLUTION	•		3/1/2010

Drug Name	Strength	Form	Drug Added	Drug Deleted	Effective Date
GAVILYTE-N	POLYETHYLENE GLYCOL 3350 105 MG/ML , POTASSIUM CHLORIDE 0.005 MEQ/ML, SODIUM BICARBONATE 0.017 MEQ/ML , SODIUM CHLORIDE 0.048 MEQ/ML	ORAL SOLUTION	•		3/1/2010
HALFLYTELY AND BISACODYL BOWEL PREP	2000 ML POLYETHYLENE GLYCOL 3350 105 MG/ML, POTASSIUM CHLORIDE 0.00497 MEQ/ML , SODIUM BICARBONATE 0.017 MEQ/ML , SODIUM CHLORIDE 0.0479 MEQ/ML	ORAL SOLUTION	•		3/1/2010
LEVALBUTEROL	0.417 MG/ML	INHALANT SOLUTION	•		3/1/2010
LIPRAM 4500	AMYLASES 20000 UNT, ENDOPEPTIDASES 25000 UNT, LIPASE 4500 UNT ENTERIC	COATED CAPSULE	•		3/1/2010
MORPHINE SULFATE	20 MG/ML	ORAL SOLUTION	•		3/1/2010
NAPROXEN	500 MG	ORAL TABLET	•		3/1/2010
NIZATIDINE	15 MG/ML	ORAL SOLUTION	•		3/1/2010
NULYTELY	PEG-3350 105 MG/ML, POTASSIUM CHLORIDE 0.00497 MEQ/ML , SODIUM BICARBONATE 0.017 MEQ/ML , SODIUM CHLORIDE 0.0479 MEQ/ML	ORAL SOLUTION	•		3/1/2010
PHENYTOIN SODIUM	200 MG 300 MG	EXTENDED RELEASE CAPSULE	•		4/1/2010
POLYETHYLENE GLYCOL 3350	70.8 MG/ML	ORAL SOLUTION	•		3/1/2010
PRAMIPEXOLE DIHYDROCHLORIDE	0.125 MG, 0.25 MG, 0.5 MG, 1 MG, 1.5 MG	ORAL TABLET	•		3/1/2010
SUMATRIPTAN 0.5 ML	12 MG/ML	PREFILLED SYRINGE	•		4/1/2010
ULTRASE	AMYLASES 20000 UNT, ENDOPEPTIDASES 25000 UNT, LIPASE 4500 UNT ENT	COATED CAPSULE	•		3/1/2010

Reimbursement

REIMBURSEMENT FOR ALCOHOL AND DRUG CLAIMS

1 2 3 4 5

Samaritan Health Plan Operations (SHPO) will reimburse claims for alcohol, drug, and methadone services when the claims are billed in accordance with CPT guidelines, and they are submitted to SHPO in accordance with plan benefits and medical criteria. Additional criteria include:

- Services must be billed by a licensed provider recognized by the Division of Medical Assistance Programs (DMAP) and the Centers for Medicare & Medicaid Services (CMS)
- The licensed provider that performed the service must be listed in the rendering field, and the group must be listed in the billing field on the claim form, OR
- If services are billed by the provider group, the provider group must include the facilities information in both the rendering and group field on the claim form.

Effective 1/1/2011: SHPO will deny claims payment when the claim is submitted with an unacceptable provider type in the rendering field, such as a CADC (Certified Alcohol and Drug Counselor).

If you have questions, please contact our customer service department at (541) 768-5207 or 1-888-435-2396.

CODING CORNER: HISTORY OF CANCER VS ACTIVE CANCER

1 2 3 4 5

Coding active cancer versus a “history of” code can be confusing. Explained below are helpful tips on how to determine the proper code selection:

- When a primary malignancy has been previously excised or eradicated from its site and there is no further treatment directed to that site and there is no evidence of any existing primary malignancy, a code from category V10, Personal history of malignant neoplasm, should be used to indicate the former site of the malignancy. (*ICD-9-CM Coding Guidelines*).
- If the primary site of malignancy is currently under treatment, assign the active cancer code, located in *Chapter 2 Neoplasms of ICD-9-CM Coding Guidelines*.
- Patients that are currently receiving Tamoxifen for breast cancer and Lupron for prostate cancer should be coded to the active code for malignant neoplasm for however long the patient is taking the anti-neoplastic medications. Use codes from *Chapter 2 Neoplasms of ICD-9-CM Coding Guidelines*.
- If there is any mention of extension, invasion, or metastasis to another site, it should be coded as a secondary malignant neoplasm to that site. The secondary site may be the principle, or first-listed with the V10 code used as a secondary code. (*ICD-9-CM Coding Guidelines, Primary malignancy previously excised*).

REMEMBER- SUBMIT CLAIMS THROUGH EDI



Samaritan Health Plan Operations (SHPO) offers the services of two clearinghouses for electronic claim submission. Providers can submit claims data via electronic data interface (EDI) using RelayHealth or Gateway EDI, Inc. SHPO encourages providers to submit claims electronically. Here’s why:

- Reduce the time it takes for your claim to reach SHPO’s computer system
- Claims are electronically edited for errors before being forwarded to SHPO
- Provide proof of filing
- Bypass the mail delivery system and SHPO’s mailroom and scanning processes
- All patient information is strictly confidential and access to the claims is restricted to the provider office and SHPO

To get more information about electronic submission and to start the registration process, contact one of our EDI vendors today:

RelayHealth
 Mailstop IADU-DC2
 301 Data Ct.
 Dubuque, IA 52003
 Phone: (800) 457-1209
 Visit their website at:
www.relayhealth.com

Gateway EDI, Inc.
 501 N Broadway, Third Floor
 St. Lois, MO 63102
 Website: www.gatewayedi.com
 Phone: 1-800-969-3666 ext 1216
 Contact: Anthony Lancia, Director, Sales
alancia@gatewayedi.com

If you have additional questions, please contact our customer service department at (541) 768-5207 or 1-888-435-2396.

Newly paneled providers

From February 25, 2010 to April 30, 2010 – Alphabetically by Specialty

Provider Name	Participating Plans					Specialty	Location
	1	2	3	4	5		
David Cheung, LAC	•	•				Acupuncture	Acupuncture & Botanical Clinics of Oregon, Inc.
Lincoln County Council on A&D dba The Ken Trueman Recovery	•			•		Alcohol and Drug Treatment	Lincoln County Council on A&D dba The Ken Trueman Recovery
Benjamin P. Wallace	•	•	•	•	•	Cardiovascular Surgery	Samaritan Cardiovascular Surgery
Hilary B. Prager, CNM, NP	•	•	•	•	•	Certified Nurse Midwife	PeaceHealth Medical Group
Jay Park, MD, PC		•			•	Dermatology	Jay Park, MD, PC
Synergy Respiratory Care, Inc.	•	•	•	•	•	DME	Synergy Respiratory Care, Inc.
Northwest Medical Inc.	•	•	•	•	•	DME	Northwest Medical Inc.
Bayshore Family Medicine	•	•		•	•	Family Medicine	Bayshore Family Medicine
Christopher W. Bolz, MD	•	•	•	•	•	Family Medicine	Peace Health Medical Group



Provider Name	1	2	3	4	5	Specialty	Location
Juanita P. Doerksen, MD	•	•	•	•	•	Family Medicine	Peace Health Medical Group
John Lehrer, MD				•		Family Practice	John Lehrer, MD
John Bohlman, MD	•	•		•	•	Family Practice	Lincoln City Medical Center
Patricia Dannen, PAC	•	•		•	•	Family Practice	Lincoln City Medical Center
Marilyn Fraser, MD	•	•		•	•	Family Practice	Lincoln City Medical Center
Sooyun Chun, MD	•	•	•	•	•	Gastroenterology	The Corvallis Clinic, PC
Dae Young Lee, MD	•	•	•	•	•	General Surgery	Samaritan Surgical Clinic
Glenn S. Buchanan, MD	•	•		•	•	Hematology / Oncology	Oncology Associates of Oregon, PC
John R. Caton, MD	•	•		•	•	Hematology / Oncology	Oncology Associates of Oregon, PC
James F. Fitzgibbons, MD	•	•		•	•	Hematology/Oncology	Oncology Associates of Oregon, PC
First Call Home Health Agency, LLC	•	•		•		Home Health	First Call Home Health Agency, LLC
Stephen R. Jones, MD	•	•	•	•	•	Internal Medicine	Legacy Good Samaritan
Myriad Genetic Laboratories, Inc.		•		•	•	Laboratory	Myriad Genetic Laboratories, Inc.
Linda B. Blandy, LCSW	•	•	•	•	•	LCSW	Peace Health Medical Group
Jae H. Lee, MD	•	•		•	•	Medical Oncology	Oncology Associates of Oregon, PC
Sandra Veronick, LCSW		•			•	Mental Health	Sandra Veronick, LCSW
Patricia Jarrett, PMHNP	•	•	•		•	Mental Health	Patricia Jarrett, PMHNP
Siletz Health Clinic	•	•	•	•	•	Multi Specialty Clinic	Siletz Health Clinic
Lisa R. Araneta, PAC	•	•	•	•	•	Nephrology	Samaritan Kidney Specialists
Erik F. Hauck, MD	•	•	•	•	•	Neuroradiology	PeaceHealth, Sacred Heart Physicians
Carey L. Winkler, MD	•	•	•	•	•	OBGYN	Legacy Center for Maternal Med.
Benjamin L. Cho, MD	•	•		•	•	Oncology	Oncology Associates of Oregon, PC
Joseph A. Fiorillo, MD	•	•		•	•	Oncology	Oncology Associates of Oregon, PC
Peter A. Kovach, MD	•	•		•	•	Oncology	Oncology Associates of Oregon, PC
David M. Hufnagel, DO	•	•	•	•	•	Oncology	Samaritan Hematology & Oncology
McMinnville Eye Clinic	•	•	•	•	•	Ophthalmology	McMinnville Eye Clinic
Alyson Harper, OD	•	•		•	•	Optometry	Lincoln Vision Clinic
Christopher A. Webb, PA-C	•	•	•	•	•	Orthopedic Surgery	PeaceHealth Medical Group
Darrel L. Kauffman, MD	•	•	•	•	•	Orthopedic Surgery	Samaritan Orthopedic and Sports Med.
Elissa I. Pocze, NP	•	•	•	•	•	Pediatric Nurse Practitioner	Legacy Children's Cancer Program
Pamela Hood-Szivek, OTR	•	•	•	•	•	Pediatric Occupational Therapy	Pamela Hood-Szivek, OTR
Lindsey A. Pearson, MPT	•	•	•	•	•	Physical Medicine	The Corvallis Clinic
PT Northwest, LLC	•	•		•	•	Physical Therapy	PT Northwest, LLC
Jessica I. Schlump, PA	•	•	•	•	•	Physician Assistant	Legacy Bone & Joint Clinic
Douglas D. Huntley, PAC	•	•	•	•	•	Physician Assistant	Samaritan Surgical Specialists
Justin A. Tidwell, DPM	•	•	•	•	•	Podiatry	Legacy Foot and Ankle Clinic

Provider Name	1	2	3	4	5	Specialty	Location
Julie B. Gemmell, MD	•	•		•	•	Radiation Oncology	Oncology Associates of Oregon, PC
Haidy L. Lee, MD	•	•		•	•	Radiation Oncology	Oncology Associates of Oregon, PC
Merideth M. Wendland, MD	•	•		•	•	Radiation Oncology	Oncology Associates of Oregon, PC
David C. Fryefield, MD	•	•		•	•	Radiation Oncology	Oncology Associates of Oregon, PC
Andrew Y. Kee, MD		•			•	Radiation Oncology	Radiation Oncologists, PC
Won Sok Lee, MD		•			•	Radiation Oncology	Radiation Oncologists, PC
Kathryn V. Panwala, MD		•			•	Radiation Oncology	Radiation Oncologists, PC
Katelyn A. Raj, MD		•			•	Radiation Oncology	Radiation Oncologists, PC
Thomas H. Johnson, MD		•			•	Radiation Oncology	Radiation Oncologists, PC
Misa M. Lee, MD		•			•	Radiation Oncology	Radiation Oncologists, PC
Jaishanker Nautiyal, MD		•			•	Radiation Oncology	Radiation Oncologists, PC
Erica M. Meter, MS		•	•	•	•	Speech Pathology/ Audiology	Pediatric Therapy Professionals
Walter F. Goodwillie, MD	•	•	•	•	•	Urgent Care Medicine	Samaritan Urgent Cares
Kenneth B. Cummings, MD, FACS	•	•	•	•	•	Urology	Samaritan Urology
Sky Schroeder, OD	•	•	•	•	•	Vision	OC Eye Care, LLC
Beatrice H. Michel, OD			•	•		Vision	Tillamook Vision Clinic