

Financial Assistance Policy Plain Language Summary

Samaritan Health Services (SHS) provides medical care to any patient without discrimination or their ability to pay. SHS will help pay for needed medical care for anyone with or without insurance who has a financial need. Anyone seeking needed medical care and eligible for financial assistance under this policy will not be charged more than what is generally billed to individuals who have Medicare, Medicaid, or private insurance.

Who can apply for help?

All patients and other persons responsible for the bill are able to apply for the financial assistance program. The program may pay the total bill or provide discounts to patients who meets one of the following:

- have low income
- do not have medical insurance
- do not have enough insurance
- show that paying the total bill creates a financial hardship
- have a household income, before taxes, at or below 400% of the Federal Poverty Guidelines
- have high medical costs

You are encouraged to talk with a SHS Financial Counselor to see if you qualify or if you need help with the application.

Other help

If you do not have health insurance, you may qualify for government programs such as:

- Medicaid
- Medicare
- Veterans Affairs

A patient who qualifies for a public or private health care program must apply for those programs before we offer help. SHS staff can help you apply for these programs.

Where can I find more information?

- Online at <https://www.samhealth.org/financialassistance>
- Write or visit us at the SHS Patient Financial Services
- Ask for the application by calling 1-800-640-5339

How do I Apply?

- Fill out the financial assistance application
- Submit the application with other required information (see application checklist) to:

By Mail: SHS Patient Financial Services
815 NW 9th St
Corvallis, OR 97330

By Email: shsfinancialassistance@samhealth.org