



New Samaritan hospital coming to Lincoln City

samhealth.org/NewHospitalLincolnCity

PROJECT UPDATE: Sept. 7, 2016



PATIENT EXPERIENCE TEAM

This motivated and enthusiastic group of doctors, designers, housekeepers, nurses, board reps, community members and more paused for a group photo following a kickoff meeting on Sept. 1. Their first assignment: to discover what inpatients, outpatients and emergency patients experience at Samaritan North Lincoln Hospital. They will do this through interviews, shadowing, research and site visits. The ultimate goal is to understand and improve the inner workings of our hospital – customer service, work flow, work space flexibility, processes, etc. – which will help us to design and build a perfect new hospital building and campus. Imagine this marvelous transformation, both inside and out! If you want to be a part of this rewarding work, ask your manager how you can become involved.

OUR VISION is to create a world-class, award-winning, community-centered rural hospital campus that will challenge conventional expectations, be patient- and family-centric, flexible, scalable and reflective of our local culture. We envision a state-of-the-art hospital campus that exemplifies excellence and is environmentally conscious, sustainable, timeless and mission-driven.

QUESTIONS OR SUGGESTIONS ABOUT THIS UPDATE OR THE NEW HOSPITAL PROJECT?

Contact Mary Jo Kerlin in PR/Marketing or Ann Shupe in Administration